

# Redlands USD

## Exhibit

### Williams Uniform Complaint Procedures

E 1312.4

### Community Relations

PLEASE SEE DISTRICT MATERIAL IN DISTRICT OFFICE  
FOR  
SPANISH VERSION OF EXHIBIT 1312.4  
ENTITLED  
"NOTIFICACIÒŽ PARA PADRES DE FAMILIA, TUTORES LEGALES, ALUMNOS Y  
MAESTROS  
DERECHO DE PRESENTAR QUEJAS"

Exhibit REDLANDS UNIFIED SCHOOL DISTRICT

version: March 22, 2005 Redlands, California

revised: December 11, 2007

revised: September 9, 2014

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Exhibit 2

1312.4

WILLIAMS UNIFORM COMPLAINT PROCEDURES

WILLIAMS UNIFORM COMPLAINT FORM (1312.4)

Education Code (EC) Section 35186 created a procedure for the filing of complaints concerning deficiencies related to instructional materials, conditions of facilities that are not maintained in a clean or safe manner or in good repair, teacher vacancy or misassignment. The complaint and response are public documents as provided by statute. Complaints may be filed anonymously. However, if you wish to receive a response to your complaint, you must provide the following contact information.

Response requested? Yes No Date complaint filed:

Name (Optional):

Mailing Address (Optional) :

Phone Number (Optional): Day: Evening: (Optional)

Issue of complaint (please check all that apply):

1. Textbooks and Instructional Materials:

\_\_\_\_\_ A pupil, including an English learner, does not have standards-aligned textbooks or instructional materials or State-adopted or District-adopted textbooks or other required instructional materials to use in class.

\_\_\_\_\_ Textbooks or instructional materials are in poor or unusable condition, have missing pages, or are unreadable due to damage.

\_\_\_\_\_ A pupil was provided photocopied sheets from only a portion of a textbook or instructional materials to address a shortage of textbooks or instructional materials.

2. Facility Conditions:

\_\_\_\_\_ A condition poses an urgent or emergency threat to the health or safety of students or staff, including: gas leaks, nonfunctioning heating, ventilation, fire sprinklers or air-conditioning systems, electrical power failure, major sewer line stoppage, major pest or vermin infestation, broken windows or exterior doors or gates that will not lock and that pose a security risk, abatement of hazardous materials previously undiscovered that pose an immediate threat to pupils or staff; structural damage creating a hazardous or uninhabitable condition; and any other emergency conditions the school district determines appropriate.

\_\_\_\_\_ A school restroom has not been maintained or cleaned regularly, is not fully operational and has not been stocked at all times with toilet paper, soap, and paper towels or functional hand dryers.

\_\_\_\_\_ The school has not kept all restrooms open during school hours when pupils are not in classes and has not kept a sufficient number of restrooms open during school hours when pupils are in classes.

3. Teacher Vacancy or Misassignment:

\_\_\_\_\_ Teacher Vacancy - A semester begins and a teacher vacancy exists. (A teacher vacancy is a position to which a single designated certificated employee has not been assigned at the beginning of the school year for an entire year or, if the position is for a one-semester course, a position of which a single designated certificated employee has not been assigned at the beginning of a semester for an entire semester.)

\_\_\_\_\_ Teacher misassignment - A teacher who lacks credentials or training to teach English learners is assigned to teach a class with more than at least more than 20 percent English learner pupils in the class.

\_\_\_\_\_ Teacher misassignment - A teacher is assigned to teach a class for which the teacher lacks subject matter competency.

Date of Problem:

Location of Problem (School Name, Address, and Room Number or Location):

Course or Grade Level and Teacher Name:

Please describe the issue of your complaint in detail. You may attach additional pages if necessary to fully describe the situation.

Please file this complaint with the Principal at the problem location:

\_\_\_\_\_  
(Principal)

\_\_\_\_\_  
(Location) OR Assistant Superintendent, Educational Services  
Redlands Unified School District

\_\_\_\_\_  
(Address) Redlands, CA 92374 20 West Lugonia Avenue

Exhibit REDLANDS UNIFIED SCHOOL DISTRICT

version: August 22, 2006 Redlands, California

revised: December 11, 2007

revised: July 12, 2011

revised: September 9, 2014

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Exhibit 2

1312.4

WILLIAMS UNIFORM COMPLAINT PROCEDURES

PLEASE SEE DISTRICT MATERIAL IN DISTRICT OFFICE

FOR  
SPANISH VERSION OF EXHIBIT 1312.4  
ENTITLED  
"FORMULARIO DE QUEJAS PARA EL PROCEDIMIENTO DE  
RECLAMACIÒŽ UNIFORME DE WILLIAMS"

ExhibitREDLANDS UNIFIED SCHOOL DISTRICT  
version: August 22, 2006 Redlands, California  
revised: December 11, 2007  
revised: July 12, 2011  
revised: September 9, 2014