

All you need for your hearing health



Hearing Benefit Plan

Plan: **CICCS Trust**

1/1/2022–12/31/2022

Routine hearing exam: Included with in-network provider

Hearing aid benefit: \$1,000 per ear, once every 60 months

To get started, call 1-866-956-5400, TTY 711

Through **EPIC Hearing Healthcare (EPIC)**, you have access to custom-programmed hearing aids, routine hearing exams and professional, nationwide support to help improve your hearing.



Care and support designed around your lifestyle

Addressing hearing loss is important. That's why we offer 2 different options to help you receive hearing care. With online appointments and remote hearing aid adjustments, virtual visits are a great way to get the hearing care you need without leaving home. Prefer in-person visits? Choose from over 7,000 locations nationwide. No matter where you go or how you meet with your provider, you'll get the support you need every step of the way.



Hearing aid options built for convenience and choice

Order Relate™ or Phonak hearing aids through Right2You direct delivery and they come right to your doorstep. Like options? Order through an in-person hearing provider and choose from over 2,000 name-brand hearing aids. Choose from the most advanced hearing aids offering the latest features, including simultaneous connection to 2 Bluetooth® devices, tap control and enhanced smartphone app integration. However you order your hearing aids, you'll enjoy great technology and savings of 50%–80% off standard industry prices.¹












Don't want to leave home for hearing care?

Our Right2You direct delivery option lets you choose from hearing aids with the latest technology, including Bluetooth streaming, rechargeable batteries and more. They're delivered right to your doorstep, complete with virtual follow-up care.

continued



Flexible options, maximum savings

	 Right2You virtual care/ direct delivery²		 In-person care	
Price³	Silver – \$699		Silver – \$699	
	Gold – \$899		Gold – \$899	
	Essential – \$1,099		Essential – \$1,099	
	Standard – \$1,399		Standard – \$1,399	
	Advanced – \$1,899		Advanced – \$1,899	
	Premium – \$2,399		Premium – \$2,399	
Product	 Relate rechargeable BTE and RIC models	 Phonak rechargeable RIC models	 11 Relate models in multiple styles	    2,000+ models in multiple styles
	Recharging capabilities, remote adjustments, connection to 2 Bluetooth devices, tap control, enhanced smartphone app			Most advanced technology available for superior sound quality
After-sales support	<ul style="list-style-type: none"> • 70-day trial period • 3-year extended warranty covers repair and 1-time loss/damage replacement⁴ • 3 follow-up virtual visits included at no cost⁵ • Charging case included with each hearing aid purchase 		<ul style="list-style-type: none"> • 45-day trial period • 3-year extended warranty covers repair and 1-time loss/damage replacement⁴ • 3 follow-up visits included at no cost⁵ • Extra batteries or charging case included with each hearing aid purchase 	

BTE = behind-the-ear, RIC = receiver-in-canal

Get started

Use your hearing benefit or take an online hearing test to see if you have hearing loss.



EPIChearing.com



1-866-956-5400, TTY 711

8 a.m. to 8 p.m. CT, Monday through Friday

¹ Based on suggested manufacturer pricing.

² In-person visit to a local hearing provider may be required.

³ Price per hearing aid.

⁴ One-time professional fee may apply.

⁵ Hearing aids purchased in the Silver technology level will receive 1 follow-up visit. All trademarks are the property of their respective owners.

Hearing care built for a better experience

In 2022, EPIC Hearing Healthcare (EPIC) delivers flexible hearing care options and support for the many needs, preferences and stages of the hearing health journey.

1 Right2You virtual care

This convenient option provides virtual appointments with a licensed EPIC hearing professional from the comfort of home, as well as custom-programmed hearing aids delivered directly to the door with remote hearing aid adjustments.* The simple process includes just 5 steps.



Call EPIC at **1-866-956-5400** to learn more



Take a quick online hearing test at EPIChearing.com/test*



Licensed hearing professional calls to review test results and discuss any additional necessary testing



Meet with an EPIC hearing professional to discuss hearing aid recommendations and to order Relate™ or Phonak hearing aids



Receive hearing aids delivered right to the doorstep along with a virtual hearing aid fitting and follow-up care

Program features

Right2You provides trusted hearing aid options and convenient virtual care.

- ✓ Choice of EPIC's brand, Relate, or Phonak-branded hearing aids in several styles
- ✓ Advanced hearing aid technology such as rechargeable battery options, remote adjustments, tap control, connection to 2 Bluetooth® devices and more
- ✓ Charging case included with purchase
- ✓ 3 online follow-up visits included after hearing aid purchase**
- ✓ 70-day trial period
- ✓ 3-year extended warranty covers repair and 1-time loss/damage replacement***

2 In-person care

This option provides in-person appointments with a licensed EPIC hearing professional at more than 7,000 locations nationwide. Receive an in-person hearing aid evaluation, a hearing aid fitting and adjustments. Here's how it works:



Visit [EPICHearing.com](https://www.epichearing.com) or call EPIC at **1-866-956-5400** to schedule an appointment



Have eligibility validated, discuss product and service options, receive provider consult letter



Visit an EPIC provider for hearing test and consultation



Discuss pricing, pay out-of-pocket costs (if any), order hearing aids



Receive hearing aids, fitting and follow-up care at in-person visits

Program features

In-person care allows for an extensive variety of hearing aid choices complete with service and support.

- ✓ Choice of 2,000+ hearing aid models and styles from the industry's top brands, including Beltone™, Oticon, Phonak, ReSound, Signia, Starkey®, Unitron™ and Widex®
- ✓ Advanced hearing aid technology such as rechargeable battery options, Bluetooth streaming and more
- ✓ Charging case or extra batteries included with purchase
- ✓ 3 in-person follow-up visits included after hearing aid purchase
- ✓ 45-day trial period
- ✓ 3-year extended warranty covers repair and 1-time loss/damage replacement***

Learn more

Call: 1-866-956-5400, TTY 711 | Visit: [EPICHearing.com](https://www.epichearing.com)



*In-person visit to a local hearing provider may be required.

**Hearing aids purchased in the Silver technology level receive 1 follow-up visit.

***One-time professional fee may apply.

This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. EPIC Hearing Healthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

Insurance coverage provided by or through EPIC Hearing Healthcare or its affiliates. Administrative services provided by EPIC Hearing Healthcare or their affiliates.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply.

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